



2016-313-C
2021-12-A

ACCEPTED FOR PROCESSING - 2021 July 6 10:32 AM - SCPSC - 2021-12-A - Page 1 of 3

Via FedEx

July 1, 2021

Public Service Commission of South Carolina
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210

Re: Vesta Solutions, Inc.
Authorized Utility Representative Update

Dear Docketing Department:

Motorola Solutions, Inc. hereby notifies the Public Service Commission of South Carolina ("Commission") of a mailing address change. Also included herein is an updated Authorized Utility Representative Form.

Effective immediately, all correspondence from the Commission or Staff (including information, inquiries, requests, reports and consumer issues) that is physically mailed to the Company should be directed to the address provided below:

Compliance & Regulatory
Vesta Solutions, Inc.
500 West Monroe Street
39th Street
Chicago, IL 60661

There are no changes to other contact information for the company, including email addresses and phone numbers. Please update your records accordingly for the change of address information provided above.

If you have any questions regarding this filing, please contact me at 951-414-0376 or email me at Karen.Higgs@motorolasolutions.com.

Sincerely,

Karen Higgs
Regulatory Manager

Attachment

Cc: Office of Regulatory Staff, Attn: Kari Munn
Karen Wolf, Director of Regulatory Affairs, Vesta

RECEIVED
JUN 17 2021
PSC SC
MAIL / DMS

Mailing Address: Vesta Solutions, Inc., 500 West Monroe Street, 39th Floor, Chicago, IL 60661

Physical Address: Vesta Solutions, Inc. 42555 Rio Nedo, Temecula, CA 92590

vestapublicsafety.com

Telecommunications Carriers			
AUTHORIZED UTILITY REPRESENTATIVE FORM			
CERTIFICATED COMPANY INFORMATION			
Company Name: Vesta Solutions, Inc.,			File #
DBA/FKA: fka Airbus DS Communications, Inc.			Telephone #951.719.210
Mailing Address: 500 West Monroe Street, 39th Floor			
City: Chicago		State: IL	ZIP Code: 60661
ILEC	IXC	CLEC XX	Wireless ETC
REGISTERED AGENT INFORMATION			
Registered Agent: CT Corporation System			
Mailing Address: 2 Office Park Court, Suite 103			
City: Columbia		State: SC	ZIP Code: 29223

As required by Commission rules and regulations
Print or type company contact person and contact information for the areas listed below:

UTILITY REPRESENTATIVE INFORMATION			
General Manager			
Name: Karen Wolf			
Address: 500 West Monroe Street, 39th Floor			
City: Chicago		State: IL	ZIP Code: 60661
Phone: 951-575-5641	Email: Karen.Wolf@motorolasolutions.com		Fax:
Emergency Contact – Non Office Hours			
Name: Michaela Johnson			
Phone: 844-291-6968	Email: Michaela.Johnson@motorolasolutions.com		Fax:
Customer Relations/Complaints Rep			
Name: Karen Wolf			
Address: 500 West Monroe Street, 39th Floor			
City: Chicago		State: IL	ZIP Code: 60661
Phone:	Email:		Fax:
Complaints Rep for Complaint Escalation			
Name: Karen Wolf			
Address: 500 West Monroe Street, 39th Floor			
City: Chicago		State: IL	ZIP Code: 60661
Phone:	Email:		Fax:
Customer Toll Free Contact Number: 844-291-6988			
Engineering Operations			
Name:			
Address:			
City:		State:	ZIP Code:
Phone:	Email:		Fax:
Test and Repair			
Name:			
Address:			
City:		State:	ZIP Code:
Phone:	Email:		Fax:

UTILITY REPRESENTATIVE INFORMATION			
Regulatory Officer			
Name & Title: Joshua Strickland, Vice President, Software Enterprise			
Address: 500 West Monroe Street, 39th Floor			
City: Chicago	State: IL	ZIP Code: 60661	
Phone: 847-469-3365	Email: Joshua.Strickland@motorolasolutions.com	Fax:	
Annual Report Form Mailings			
Name & Title: Dominique Bolden, Compliance Reporting Specialist I, Inteserra			
Address: 151 Southhall Lane, Suite 450			
City: Maitland	State: FL	ZIP Code: 32751	
Phone: 507-740-3039	Email: dbolden@inteserra.com	Fax:	
Dual Party Invoice Mailings			
Name & Title: Dominique Bolden, Compliance Reporting Specialist I, Inteserra			
Address: 151 Southhall Lane, Suite 450			
City: Maitland	State: FL	ZIP Code: 32751	
Phone: 507-740-3039	Email: dbolden@inteserra.com	Fax:	
Universal Service Fund Mailings			
Name & Title: Dominique Bolden, Compliance Reporting Specialist I, Inteserra			
Address: 151 Southhall Lane, Suite 450			
City: Maitland	State: FL	ZIP Code: 32751	
Phone: 507-740-3039	Email: dbolden@inteserra.com	Fax:	
Gross Receipts Mailings			
Name & Title: Dominique Bolden, Compliance Reporting Specialist I, Inteserra			
Address: 151 Southhall Lane, Suite 450			
City: Maitland	State: FL	ZIP Code: 32751	
Phone: 507-740-3039	Email: dbolden@inteserra.com	Fax:	
Lifeline Contact			
Name & Title: Dominique Bolden, Compliance Reporting Specialist I, Inteserra			
Address: 151 Southhall Lane, Suite 450			
City: Maitland	State: FL	ZIP Code: 32751	
Phone: 507-740-3039	Email: dbolden@inteserra.com	Fax:	

FORM PREPARER INFORMATION	
This form was completed by: Karen Higgs	
Signature:	
Title: Manager, Regulatory Affairs	Date: 7/1/2021

RETURN COMPLETED FORM TO: Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210

AND Office of Regulatory Staff
Attn. Kari Munn
1401 Main Street, Suite 800
Columbia, SC 29201